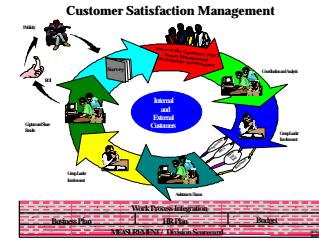


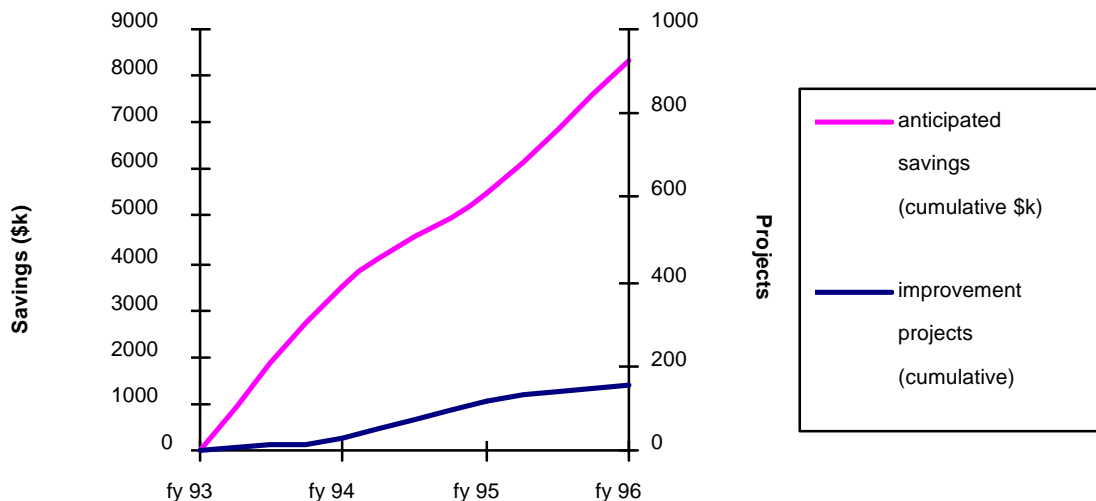
ROQ

Return on Quality



Improvement Initiatives Tracked

BUS Division maintains a database of improvement initiative projects in order to monitor and share information about quality improvement efforts. The database captures information about both qualitative and quantitative results. Projected and actual reported results are maintained.



BUS Division Quality Support Office

potp@lanl.gov